

Direct Order Entry System (DOES) – Features and Benefits

The Tacoma Screw Products, Inc.'s *Direct Order Entry System (DOES)* utilizes a *Pocketable Computer* ("palm") with a built-in bar code scanner and a modem enabling you to quickly and accurately place an order directly into Tacoma Screw Products' *Prelude Advance Distribution System* for processing.



Pocketable Computer

How the *Direct Order Entry System (DOES)* works

Our Sales Representative will prepare your parts department for the *Direct Order Entry System (DOES)* by barcode labeling your supply bins and teaching you how to operate *DOES*. **Tacoma Screw Products, Inc. offers a wide range of standard or customized label options to meet your specific needs.**

Simply scan the barcode labels on your bins using the "palm" device, enter the quantity ordered, your purchase order number, and transmit your order by telephone with built-in modem to Tacoma Screw Products, Inc. Alternatively, you may transmit the order to your PC for review and/or confirmation, and forward the approved order by file transfer protocol to us for order fulfillment. **Send your orders directly into our computer Monday through Saturday between 5:00 AM and Midnight PST toll free.** At your request, we can automatically fax or e-mail an order acknowledgement upon receipt of each order, reflecting the products, quantities, purchase order number, pricing, and any special instructions. **There is no minimum order size required to use the system.**

On-line support for the *Direct Order Entry System (DOES)*

A primary and backup Sales Representative, assisted by the entire Tacoma Screw Products Team, will be assigned to you to help with any of your purchases, technical questions and/or special order requirements. As an additional resource and service to you, our customer, Tacoma Screw Products, Inc. has a staff of full-time experienced purchasing agents to assist you in locating unusual parts or products that you don't normally require. **Your personal Sales Representatives are available to assist you Monday through Friday from 6:00 AM to 5:00 PM PST.**

Order fulfillment using *Direct Order Entry System (DOES)*

Immediately upon receipt of your order a pick ticket is generated in Tacoma Screw Products' Distribution Center. The products you order are picked within hours; the order is checked for accuracy; and, your products are packed and shipped according to your directions. **Orders received by 2:00 PM PST will be shipped that same day.** A packing list is included with each shipment, reflecting your purchase order and/or job number, your internal product numbers (upon request), and pricing information at your option. MSDS sheets are provided by fax for all required products upon request. Tacoma Screw Products employs an in-house integrated UPS system that stores all data related to orders shipped via UPS. At your request, we have the capability of e-mailing you a shipping confirmation with UPS tracking number at the time of shipment.

Customized Usage Reports available through *Direct Order Entry System (DOES)*

Customer usage reports are available to provide you with the information you need to determine which items to stock in what quantities in each of your locations. We can customize the usage reports to meet your specific requirements as a regularly scheduled and automated process. Reports can cover any period of time; any selection of products or information; and, can be provided on paper, by e-mail, in ASCII or other text files, or in Excel or other spreadsheet programs. **Options are nearly unlimited, simply tell us what you want.** Price tapes are also available upon request. Our Accounting and MIS staff will work with you to customize reports that meet your specific needs.



Since 1946

Tacoma Screw Products, Inc.

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Fasteners • Tools • Maintenance & Shop Supplies